USER GUIDE MAXHUB PIVOT

DEVICE MANAGEMENT SYSTEM

Update:2023 Apr

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1. INTRODUCTION

Maxhub Pivot is a web-based software that simplifies the management of your equipment.

With Maxhub Pivot, you can enjoy cluster management functionality for your interactive flat panels. Options include status monitoring, panel grouping, time and channel switching, volume control, and information bulletins. Everything you need is available in the same unified space.

MAXHUB Pivot	cvte group(Admin) v		Alert 🕞 Enroll	🖾 Info Center 🌐 🗐 🖄
⊠ Dashboard	Dashboard			
⊊ Manage	Duonbourd			
☆ Advanced ^{New} Ý	cvte group Details >			
Records	Organization code Admin account Credits			Enrolled devices Online devices
P Resources	356531 luoliuyan@cvte.com 724			32
≅ System ×				
	Online trend ⑦	Last 7 days Last 30 day	iys 2023/03/31 →	2023/04/07 芭 Export
	3 devices			
	2023 2023 03/31 04/01	2023 2023 04/02 04/03	2023 04/04	2023 2023 04/05 04/06
	Offline for more than 7 days 📀 0 devices	E Ex	xport Today's co	ommand
	Device name Tags	Last online time 🍦	Time C	ommand
				@. .
_				(F)
E				4

1.1 ACCOUNT REGISTER & LOGIN

1.1.1 How to Sign up for an Pivot account?

Open a website pivot.maxhub.com and click "Create Account" to go to the registration page. On the registration page, enter your Email, Username, Password, Confirm password, School/Company, Location and Data storage location, and click "Register". If the entered email already exists, the system will prompt that the email has been registered.

Then the system will send an verification email to the registered email address. Users need to open the email and click "Verify My Email" to complete registration.

Username	
Password	
Comfirm password	
School / Company	
Enter your School / Company name	
Location	
Data storage location ①	
Germany	ý
	5

1.1.2 Login

After registering successfully, enter the correct Email and Password, and click "Log in" to get started.

1.2 DEVICE ENROLL.

To manage devices, you should first enroll your devices in the Maxhub Pivot web console. Login to pivot.maxhub.com, click "Enroll" on the top bar to see enroll method.

MAXHUB Pivot	cvte group(Admin) V		<u>a</u> •	lert 🚱 Enroli 🖂 Info Cente	
⊯ Dashboard	Dashboard				
🖵 Manage 🔷 🔨	Dashboard				
Devices	cvte group Details >				
Groups	Organization code Admin account	t Credits		Enrolled device	es Online devices
슈 Advanced ^{New} ~	356531 luoliuyanBovt	e.com 715		3	1
E Records *					
🖹 Resources	Online trend		Last 7 days Last 30 days	2023/04/03 → 2023/04/10 🛱	Export
≅ System ~	3 devices				
		/			
	2023 2023 04/03 04/04	2023 04/05	2023 04/08	2023 2023 04/07 04/08	2023 04/09
	Offline for more than 7 days	2. 6.4-1	E Export	Today's command	
	Device name				
	Liewice name	Tags	Last online time 👙	Time Command	
				Q. 🧕	
æ				Gi	

Method 1: Fill in the information on the client

Input "Organization code" and "Admin account" on the Client to enroll this device in the organization.

	Bytello DMS 🐵 Not enroll yet								
Enroll	Live channel	Detect	Settings	About					
	* Organization Code								
	* Admin Account SHSJ-0SJ-SHJK								
	Device Name								
	Device Tags								
	I agree to the User Agrees	ment and Privacy Policy,							
÷		Enroll							

Method 2: Plug USB onto a panel

Preset and download enroll file from the web console.

Put enroll file into a USB.

Plug the USB into a panel.

Confirm the information and enroll



2.0 DASHBOARD

ORGANIZATION INFO

Basic info includes Organization name, Organization code, and admin account.

Enrolled devices are the number of enrolled devices;

Online devices are the number of devices currently online at the moment.

MAXHUB Pivot	Pivot group/Admin) v	Alert @	Enroll 🔄 Info Center	
⊠ Dashboard				
🖵 Manage 🗸 👻	Dashboard			
රු Advanced 🗸 🗸	Pivot group Details >			
E Records Y	Organization code Admin account Credits		Enrolled devices	Online devices
Resources	356531 kuliuyan@cvtx.com 690		3	2

ONLINE TREND

To check devices' online & offline status for the past 7 and 30 days.

Online trend 🕚 3 devices				Last 7 days Last 30 days	2023/04/11 2023/04/18	🗄 🖻 Export
923 4/1	2023 04/12	2023 04/13	2023 04/14	2023 04/15	7023 04/16	2023

OFFLINE DEVICE

A list of devices that have been offline for the past seven days.



2.1 DEVICE MANAGE

2.1.1 LIST VIEW

All devices enrolled in Organization will be displayed in Manage -> All Devices.

Status Online means the device is currently connected with Pivot.

Status Offline implies the device is not connected with Pivot.

MAXHUB Pivot	Pivot g	group(Admin) V				t,	Alert 🕼 Enn	oll 🗹 Info Center	⊕ 🕫 8
☑ Dashboard ☑ Manage Devices		anage / Devices Devices							Select Command
Groups		Search	Select sta	itus	V Select time	zone V			
☆ Advanced ^{New}	•	Select all 8: List 8	8 Grid 5	C Export	IRI Manage columns			Ac	tions
Records	*	Device name \$	Status	Tags	Self-created groups	Time zone 👙	Next command	Associated profile	Serial number 😄
프 System		😳 L75FA-BO9D11	Online			UTC+08:00	<i>s</i>	ā.	40200407900
		BF86EY-CS3182	Offline	-		UTC-04:00			98218816830
		MAXHUB-424	Offline	•		UTC-07:00	2		40220617000
₫							Total 3 it	ems < 1 / 1	> 20 / page ~

2.1.2 GRID VIEW

Grid view showcases device screenshots.

MAXHUB Pivot	Pivot group/Admin v	Alert	G Enrol	🖾 Info Center 🗐 🔁 🔱
12 Dashboard	Manage / Devices			
🖵 Manage 🔷	Devices			Select Command
Devices				
Groups	Select status V Select time zone V			
☆ Advanced ^(See) ~	Select all Bt List 88 0/d			Actions v
E Records				
Resources	OR. B. Dekota office Dekota stiffe			
⊠ System v	Device & office Device & office			
	© L787А-всковлана — № Ξ — вликих свалкан — № Ξ — михикианан — № Ξ			
ē			Total 3 items	<pre>(1 / 1 > 20/page)</pre>

2.1.3 TABLE MANAGE

The custom column allows the user to change the default information displayed in the table. Users can export the device list.

2.2 DEVICE DETAILS 2.2.1 BASIC

Check and change the device name and device tags; Set device notification display method; Display device information; View screen or start a screen control session; Change device output volume, screen brightness, lock remote and physical button; Lock input switch;

2.2.2 COMMANDS

Find out scheduled, unexecuted commands for this device.

Basic	Commands	Data Application)
Comma	nd in schedule	Mode	Command owner
Power of	n	Recurring	TrainingAccount(ht_)6=unu@c^t
Power of	off	Recurring	TrainingAccount(huai@u

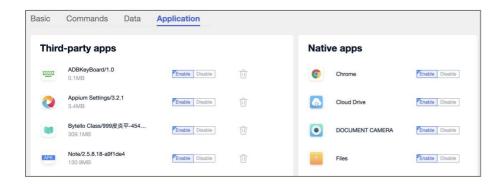
2.2.3 DATA

Find out device usage (used time, online times, and online duration) for today, yesterday, last seven days, and last 30 days.

2.2.4 APPLICATION

Find out applications installed on the device.

Enable, disable or uninstall applications.



2.3 DEVICE GROUP

2.3.1 GROUP LIST

MAXHUB Pivot	Pivot group(Admin) v				Alert @ E	nrol 🖾 Info Center 🜐 💬
⊻ Deshboard	Manage / Groups					
D Manage A	Groups					Select Command
Devices						
Groups		y execute the commands that have been associated v	with the group.			
Advanced 🛄 👻	All devices will automatically go to the del	auti group.				
Records *	Sairch	All Group types				+ New group
Resources	Detectin	ver droup types				- Han Book
ය System ~	Group name :	Group type ::	Device No. a	Profile	Command ::	Actions
	All devices	Default group	3		0	Details
	test	Manual selection	2		0	Details

2.3.2 NEW GROUP: AUTO-ALLOCATION

Use "and" "or" conditions to select devices into groups.

Devices that meet the conditions will automatically enter the group.

Devices that no longer meet the conditions will automatically be removed from the group.

Group manag	ement		
Level 11			
Auto-allocation	Manual selection		
and V			
Тад	is	meeting room Level11	

2.3.3 NEW GROUP: MANUAL SELECTION

Manually select devices and create a device group

Level 11					
Auto-allocation Mai	nual selection		All device 1/6		1 devices selected
All types \sim	Device name 👙 🔾	Tags 🖓	Time zone 👙	All types ~	Device name 🍦 🔾
IFP	B-04-22	-	UTC+02:00 >		A-11-01
IFP	B-05-22	-	UTC-04:00		
Sound bar	B-12-05	meeting room	UTC+00:00		
🔽 😳 IFP	A-11-01	Level11	UTC+08:00		
Led wall	B-Ex-03	17. C	UTC+08:00		
IFP	W43PNA-CS118		UTC-04:00		

2.3.4 GROUP AND COMMAND

On the group list or group details page, a device group can be associated with a command. New devices that enter the group then automatically execute the command.

Aanage / Groups / Gro Groups: All dev	up details ices V						Select Command
Devices(27) Comm	ands(0)						
8 List 88 Grid						🖹 Export	Manage columns
Device name 👙	Status	Device Type	Tags	OS 🌲	Time zone 👙		
	Online	IFP	-	Windows	(1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,	-	
in the second	• Online	IFP	-	Windows		-	
	Opling	IED		Android			

Manage .	/ Groups					
Grou	ips					Select Command(1)
	levices in the group will automatic		have been associated with	n the group.		
All de	vices will automatically go to the	default group.				
Sea	rch	All Group types	All Group types			
	Group name	Group type	Device No.	Profile	Command	Actions
	All devices	Default group	27	-	0	Details
~		Manual selection	2	-	1	Details

2.3.4 GROUP AND PROFILE

On the profile page, a device group can be associated with a profile.

New devices that enter the group then automatically associate with the profile.

MAXHUB Pivot	Pivot group(Admin) V						
☑ Dashboard	Advanced / Profile						
D Manage	Profile ≎						
Devices Groups ☆ Advanced ^	A policy is a set of configuration After setting a profile as a defau	Associate devices			×	Créate new 👻	
Pratile Apps Input switch	# Standard Created on 2002/04/10, best readfled or Applied devices: 0	Devices Groups 1 groups, 0 devices selected			_		
Firmware update Software update	Associate group: 0 Details	Group name	Device name	Tags			
Records Resources				ŝ	- 1		
≅ System ~				Empty			
				Cancel Ass	ociate		
_							

3. SEND A COMMAND

3.1 SELECT & SEND

Step one: select the device

MAXHUB Pivot	Pivat group(Admin) 🗸							Alen d	Enrol 5	🔄 into Center 🛛 🚭	
⊠ Deshboard © Manage A	Manufie / Devices Devices									- Belect Cor	nmand(T)
Devices											
Groupe	Balance 11	Salart stylus	V Smittline	2008							
2 Advenced	Select al 1: Lar	SS Grid Export	IR Manage columns							Actions	*
El Records *	Device name ±	Status Tags	Self-created groups	Time zone :	Next command	Associated profile	Serial number ::	Model-brand :	05 ±	Firmware version	input s
i System •	U L75FA-BORD11	- Online -	test	UTC+08:00	et.		40200407900	L75FA-BO9D1	Android	202211111636	ANDRO
	D BFREY-OS3182	+ Offine -	Tent	UTC-04:09	17	5	98218816830	BF86EY-CS31	Android	202304032326	55
	CT MAXHUB-424	- Ortine -	2	UTC-07:00	14	2	40220617000	CF65FA-BOP3	Windows	34	- 21

Step two: select a command

MAXHUB Pivot	Pivot group(Admin) V							Aleri	Enroll	🖾 Info Cente	
🗠 Dashboard	Manage / Devices							_			
🖵 Manage 🔷 🔨	Devices	Devices									
Devices											
Groups	Search	Select status	V Select tir	tie zoné					levice control	Message	Device settings
☆ Advanced ^{Title} ~									ower on	Text	Wallpaper
E Records 🗸 🗸	Select all	88 Grid Et Expo	IT Manage columns						Power off	Multimedia	Boot logo
Resources	Device name 👙	Status Ta	gs Self-created groups	Time zone 👙	Next command	Associated profile	Serial number 👙	"r	Screen off	File publish	
≣ System ~	U75FA-BO9D11	• Online -	test	UTC+08:00	*2		40200407900	L76	Reboot	Live channel	
	BF86EY-CS3182	• Offline -	test	UTC-04:00	*		98218816830	BEE	Sells Screen lock		
	MAXHUB-424	• Offline -		UTC-07:00			40220617000	CIEL			

Step three: edit and send out command

All types		All bases				Select tags	
		Power on se	lected devices 1				
	_					mmand	Actions
		Set as schedule	0				Details
	Č.					Announcement	Details
						Announcement	Details
				Cancel	Send		

Editing option: Set as schedule

Time alignment: according to the selected device, the device located in the time zone (UTC max) display

For example, three devices in different time zones are selected(UTC-4 UTC-6 UTC-8). The timezone will be displayed according to the time of UTC-4.

3.2 COMMAND TIME MODE

3.2.1 EXECUTE NOW

Click "Send" directly to execute the command immediately.

3.2.2 TIMED MODE

Open Set as schedule, Select (future) year-month-day-time to send a command.

3.2.3 RECURRING MODE

Once Set as schedule opened, select Recurring.

Mode	Timed () Recurring ()
	🛃 Mon. 💟 Tues. 💟 Wen. Thurs. Fri. Sat. Sun.
	18:00 💿
	+ Add a time
	+ Add a recurring

3.3 OFFLINE MODE 3.3.1 OFFLINE MODE

Mode	Timed Residence
Offline mode	Offine mode allows devices
	internet connection.
	Mon. Tues. Wen. Thurs. Fri. Set. Sun.
	18:00 🔘
	+ Add a time
	-†: Add a recurring

Offline mode means the commands will be saved locally after the device receives them for the first time. Commands in Offline mode will continue to execute when the device is disconnected from the Pivot server.

- Commands in Offline mode will continue to execute when the device is unenrolled.

3.3.2 COMMANDS WITH OFFLINE MODE

Power off - Recurring

Once the offline mode is chosen from Power off, the device can still perform the power off successfully according to the set time even if the device is disconnected from the server.

Power on – Recurring

Once the offline mode is chosen from Power on, the device can still perform the power on successfully according to the set time even if the device is disconnected from the server.

Screen Lock - All-time mode

Offline mode is the default option for Screen Lock.

The device can still execute Screen Lock at the set time when it is not connected to the server.

3.3.3 CANCEL A RECURRING OFFLINE COMMAND

If you need to stop or delete a recurring offline command, edit in Records->In schedule.

The target device must connect to the server to receive the cancel command.

MAXHUB Pivot	Pivot group(Admin)					THEA (II)	D Errol	🖾 Info Center		
⊵ Deshboard	Records: 7 In schedule									
🗢 Manage 🔶	In schedule									
Devices										
Groups	Recurring	Timed								
☆ Advanced 📼 🗸 👻	Select comment	d name -								
D Records	Construction of the									
History	Command name	Set time :	Command owner	Associate groups	Devices	Devices		tions		
Inschedule	Power on	BMIWINE	Annejuckuyan@cvte.com)	ti.	L75FA-809011A-8	3		Details & edit	Delete ~	
Action log										
Besources										
10 System 👻										

4. MANAGE

4.1 DEVICE CONTROL

4.1.1 POWER ON

There are two ways to wake up a device:

4.1.1.1 Time mode: execute now, timed and recurring

Commands will be saved on the server, and the device will receive the command at the set time.

It relies on the build of the Wake On LAN function.

The device can wake up when connected to a Maxhub WOL service.

Click here for more information on Maxhub WOL Service.

4.1.1.2 Time mode: recurring with offline mode

Commands will be saved locally after the device receives them for the first time. Support for offline line mode.

Click here for more information on Offline mode.

4.1.2 POWER OFF

The device will display a pop-up window for confirmation when the power-off command is sent. The user in front of the device can reject the Power off command this time. If there is no user action for the 60s, the Power off will be performed.

4.1.3 REBOOT

When the restart command is sent, the device will display a pop-up window for confirmation. The user in front of the device can reject the Reboot command this time.

If there is no user action for the 60s, the Reboot will be performed.

4.1.4 BELLS

Upload local audio files and then set a play time.

305 🗸	Please upload a bell	
	r resso uprodu a por	

4.1.5 SCREEN LOCK

Screen lock can lock a specified device for a period of time.

When the screen lock command is sent, the locked device can not do any software-level operation and can not use the remote control.

For a single locking period for the device, lock to 23:59 of the day at the latest.

Lock duration	Now	16:30 🕓			
		16	00		
		17			
		18	02		
		19	03		
		20	04		
		21	05		
		22	06		
		23	07		

Screen lock password settings

Find the screen lock on the > Password manage page and set a 6-digit password.

Unlock Screen lock

- 1. The end time of the arrival screen lock is automatically unlocked
- 2. The device will be unlocked automatically when it reaches 23:59

- 3. Entering a password on the target device during the locked period will work appropriately with the target device. If there is no action for 20 minutes after unlocking, the device will be locked again, and a password will be required to enter here. The password for the screen lock can be viewed on the setting page of admin/Sub–admin.
- 4. Unlock the target device for a single lock-screen command on the command records page by admin/sub-admin.

4.2 MESSAGE

Enter text to display as text running light subtitles on the target device;

When Operation rights open, anyone in front of the device can turn off the text;

Text		
lext	Welcome back to School	
	22/100	
Preview	Welcome back to S	
Play mode	Loop 1 times	
	Play duration	
Set as schedule		

4.2.2 MULTIMEDIA

Multimedia supports the release of information in image and video formats. A window appears on the target device with a close button.

When operation rights are on, anyone infant of the device can close the multimedia message.

Multimedia	170 x 144.mp4	 • 	
Preview			
Play mode	(The device will play automatically when it executes		
	Play duration 1 min		
Set as schedule	0		
Operation rights	Turn off the switch to let the user turn off t		

4.2.3 FILE PUBLISH

File transfer pushes and stores any type of file in a centralized temporary folder on the target device.

File	UTC-timezone.gif	×.	
	(File will save to finder)		
Set time	0		

It supports uploading files locally and storing them in the File list.

After it has been successfully sent to a temporary folder on the target device, it is notified through the pop-up window

4.2.4 ALERT

Introduction

Alert will send immediately;

Alert has a preset warning template that can be sent directly after changing the text;

Supports local upload of images;

After the alert information is sent, it will be displayed as a full-screen information display on the target device, and the user can not turn it off on his own;

To recall an Alert

When an emergency message is sent, the top bar on the web displays a red light effect that represents the alert. Go back to the emergency page and click on the recall to cancel the release of the emergency.

Alert Pivot group	Alert Pivot group
Groups: All devices 3 devices selected Execute with Power on Execute with Power on command when sending Alert	
DANGER	DANGER
Resources Cancel Send	Cancel alert state

Device permissions for alert information

The Alert directive permission is different from other instruction permissions. If the subadmin has the command permission to send the emergency, the default Alert instruction is valid for all devices in the school.

4.2.5 LIVE CHANNEL

To set up a live channel and broadcast it on the devices.

Support format:

RTMP/RTSP

Ex: rtmp://example.example/live/example

Apple HLS (HTTP Live Streaming)

Ex: http://ivi.example.edu.example/hls/example.m3u8

Live channel 1 devices selected	Live channel list
Live channel bbc V	the creater of the stream protocal RTMPRTSP and HTTP. Uve Streaming Channel Creating live channel TAPRET Channel Channel Channel TAPRET Channel Channel Dec Dec
(The device will play adomatically when it executes) Play duration Set as schedule	C bbo Address Create 中
Cancel Send	Contirm

4.3 DEVICE SETTINGS

Wallpaper

Supports the default wallpaper to be restored to the device;

When the device receives this instruction, it will automatically change the wallpaper

immediately;

Wallpaper	Use default	
	Custom	

Instruction sending follows a downward asynchronously, and the device can receive instructions when powered on within 72h of the instruction being sent. If more than 72h has not yet been executed, this instruction is determined to be a failure to perform.

Boot Logo

Power on logo settings; only support Execute Now;

Supports the default boot logo to be restored to the device;

Upon receipt of this instruction, the device will automatically replace the boot logo immediately and take effect in the next boot;

Logo	(Use default (Return to the de	fault Logo of the devices)	
	Custom		
	Custom		

Instruction sending follows a downward asynchronously, and the device can receive instructions when powered on within 72h of the instruction being sent. If more than 72h has not yet been executed, this instruction is determined to be a failure to perform.

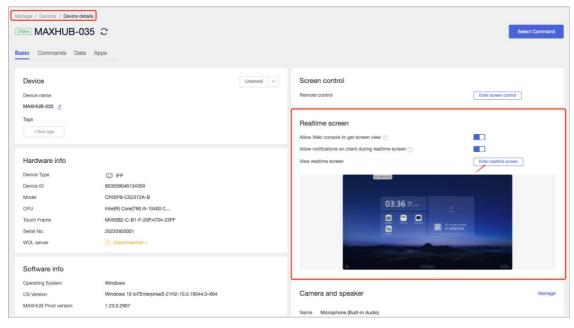
4.4 SCREEN CONTROL

Entry A: device list -> device details -> Real-time screen

Entry B: device list -> Grid view -> Real-time screen

Real-time screen mode

Once entered, the user can check the device screen and send instant commands.



4.4.2 SCREEN CONTROL

Entry A: device list -> device details -> Screen control
Entry B: device list -> device details -> Real-time screen -> Screen control

Screen control mode

Enter Screen control session requires device permission.

IT admin will not be able to take control If a user [Reject] this session;

IT admin will take control If a user [Allow] this session or there is no response in the 30s;

Waiting for permission



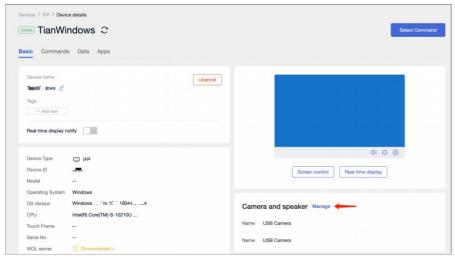
Remote screen control session entered



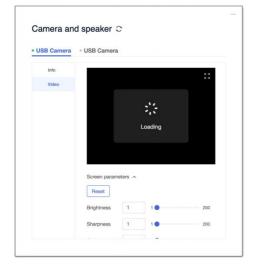
4.5 CAMERAS & SPEAKERS

Admin can check the external camera and speaker connected to the enrolled device.

Entry: Device list -> Device details -> Camera and Speaker



Admin can set parameters, check camera positioning, and check the audio output.



Admin can check the latest firmware and upgrade.



4.6 DEVICE LOCATION

The device location permissions can be edited on Client > Settings and Web console > Device details.

When device location permission is enabled, the administrator can view the device's current location on the map from the web console.

Manage / Devices / Device details Online MAXHUB-035 $\ensuremath{\mathbb{C}}$	
Basic Commands Data Apps	
Location Allow location Device location map	
•	:: 0 +
	Leafiet Map data © OpenStreetMap contributors

5. ADVANCED MANAGE

5.1 APPLICATIONS

5.1.1 APP INSTALL

All uploaded apps will display in the list. Select one app, then select send it to the targeted device.

Apps will silently download and install automatically. For some apps that do not support silent download and installation, users can choose to push the app file to the device.

dvanced / Apps							
pps				Add Mex size: 300MB			
pp installation App management				mon sous, ordenia			
Apps name 😄 🗅	Platforms 😄	Version 😄	Size ‡	Install	Install applicati	on	
Vendor	Android	1.11.0.2*f43ec7c9	2.67MB	Install	Tasks 2.6.0 5.1MB		
	Android	12.8.0 [Firm]	35.01MB	Install	Timed 🗍 🕥		
B	Android	1.0.3.2 [Here]	16.62MB	Install	Selected1 (L65CC-CS23	868-G)	
demo	Android	1.0	1.99MB	Install	All types 🗸	All devices (9)	Tags 😨
📕 - 1.000 (1.000)	Android	7.3.0	31.31MB	Install	역해 😳 🔽	L65CC-CS2386B-G	99999
LauncherApplication	Android	4.9.20	22.48MB	Install	CED Sound bar	MS10B - Test 0706	Soundbar release pre hzk
2	Android	6.2.2 ^[tire]	27.08MB	Install	9 9 9	pppL75EE-LGM311	The law
<u>.</u>	Android	1.7.0	20.87MB	Install	991 🗊 🗐	S65CB-BOP111A-S	
375	Android	2.4.4	11.63MB	Install	I III III III	EX75	•
🍐 AnTuTu Benchmark	Android	7.1.8	51.70MB	Instal			Cancel Install

5.1.2 APP MANAGE

Users can disable, disable and uninstall existing apps on devices.

Apps that do not support specific actions will not display an action button.

Ivanced / Apps				
op installation App management				
Apps name 💠 🗅	Platforms 👙	Туре 👙	Version 👙	Actions
Mq Mq	Android	Third-party apps	1.0	Disable Enable Uninstall
•	Android	Third-party apps	4.2.0	Disable Enable Uninstall
• • • • • • • • • • • • • • • • • • •	Android	Third-party apps	2.8.4	Disable Enable Uninstall
Turtle accelerator	Android	Third-party apps	4.0.8	Disable Enable Uninstall
2 =	Android	Third-party apps	2.1.1	Disable Enable Uninstall
• Browser	Android	Native apps	em-develop-b5040d5	Disable Enable
WPS Office	Android	Native apps	10.1.2	Disable Enable
Miracast	Android	Native apps	develop*365651c*general	Disable Enable
Settings	Android	Native apps	em-stable*a2252825-1	Disable Enable
Note	Android	Native apps	1.0.1.192-514848b	Disable Enable

5.2 ANDROID ONLY - INPUT SWITCH

The ability to switch in bulk for inputs under Android;

MAXHUB Pivot	Pivot gro	up(Admin) v						<u>n</u>	Alert 💮 En	oli 🔯 Info Cen	w 🕀 🖻 8
⊠ Dashboard ⊡ Manage ~	Inp	nced / Input switch	l devices (3) 🗸								Switch input (3)
Advanced •		Device name 💠 🗅	Tags %	ANDROID	PC	HDMI1	HDMI2	HDM13	VGA1	TYPE_C1	TYPE_C2
Apps		L75FA-BO9D11A-B	2	۲		0	0	0		÷	
Input switch Firmware update		MAXHUB-035				Θ				Θ	0
Software update		MAXHUB-424	2	2		0	- s			0	0
 □ Records ~ > Resources © System ~ 											
									Total 3 (tems < 1	/ 1 > 20/page =

First, select the target device; then choose which input to switch to;

*If the device does not have the target input, the command is determined to fail; if the device is offline, the command is determined to fail;

MAXHUB Pivot	Pivot group(/	Ndmin) ×					<u>A</u>	Avert 💮 Enn	sit 🖾 Info Cen	¥ ⊕ © &
12 Dashboard	Advance	d' / Input switch								
🖵 Managa 🗸 🗸	Inpu	t switch Group: All	devices (3) 🗸							Switch Input (1)
☆ Advanced ^										
Profile	-	Device name © G	In much much al			×	HDMI3	VGA1	TYPE_C1	TYPE_C2
Арра		L75FA-BO9D11A-B	Input switch	1 devices selected			0			
Input switch			Input switch to	ANDROID	~					0
Firmware update Software update		C MAXHUB-035	Set as schedule							0
Pop-ups blocker		C MAXHUB-424	Allow deny switching	(III) PG	LSIF				0	0
🖾 Records 👻				- номп						
Resources										
≅ System ~				номіз						
					Cancel	Switch				

When [Allow user to reject] is selected, users in front of the device will not be able to reject this command.

Input switch to	ANDROID			
Set as schedule				
Allow deny switching	Turn off to switch inpu	t directly without asking the use	r	

5.3 FIRMWARE UPDATE

Once a new firmware is released and detected by the device. The notification will show in

Pivot – Firmware update.

Click [Update all] to send out the command. The command will not expire.

AXHUB Pivot	Pivot group(Admin) V					Alet 💮	Envol 📴 Into Center	
: Dashboard D Manage -	Firmware update							
Advanced *								
Profile	Al devices	Samit Man -	Second diving ranks and bags					
Input switch	Device name :	Update status	Current version	Labert version	Model	Status ±	Tags	
Firmware update	🗍 📮 L797A-809011A-8	+ Up to date	202211111618	202205270947	LISPA-BORDINA-B	- Cittlene	5	
Software update								
Pop-ups blocker								
Records ·····								
Resources								
il System · ·								
						1.444	18ea - C. 110.7.1	

5.4 PIVOT CLIENT UPDATE

Android device Pivot client management features, issued by its administrator Pivot client

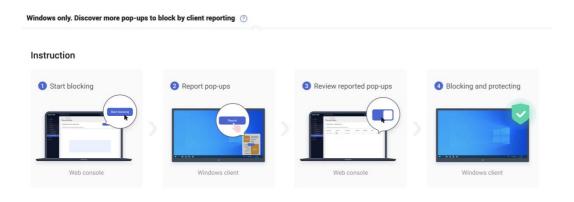
latest version, keep the new version of Pivot to support the latest features.

MAXHUB Pivot	Pivot group(Admin) V				🔔 Alert 💿 Er	roll 🖾 Into Center 🜐 🗐 🖇
⊠ Dashboard	Advanced / Software update					
🖵 Manage 🗸 👻	Software update					
☆ Advanced ^						
Profile	Android Windows					
Apps	Latest version: V1.23.0					
Input switch	Release date: 2023/03/14				Keep	device up to date Software update
Firmware update	"Total 2 devices 0 devices need to be	update to V1.23.0				
Software update						
Pop-ups blocker	All devices S	elect status	rch device name and tags			
E Records Y	Device name 😄	Update status	Tags	Status	Current version 👙	Latest version 👙
B Resources	MAXHUB-424	- Up to date		• Online	V1.23.0	V1.23.0
≅ System ~	MAXHUB-035	• Up to date	670 1.57	• Offline	V1.23.0	V1.23.0

5.5 WINDOW ONLY: POPUPS BLOCK

After the Admin turn on the Web console's Popups block switch, users can report pop-ups from Windows Client.

Admin will check user-reported pop-ups and decide which pop-ups to block. If a popup is blocked, It will be displayed again on the device.



5.6 CLEAR CACHE

Choose a single device and clear its cache.

Device details > Basic > Clear cache

Device name	Unenroll ~
DESKTOP-1FNVL7H 🖉 Tags + Add new	Clear cache Factory reset

5.6 FACTORY RESET

Choose a single device and restore it to factory settings.

Device details > Basic > Factory reset

6. PROFILE

Use the profile to set a batch of settings.

If one profile is set as "default", the new device enrolled will auto-link with the profile.

MAXHUB Pivot	Pivot group(Admin)				Alert	(F) Enroll	Info Center	۲	(C)	8
⊵ Dashboard	Advanced / Profile									
💭 : Manage 🛛 😤	Profile C									
☆ Advanced *	A policy is a set of configurations and res	trictions designed to manage and secure	devices enrolled in MAXHUB Pivot.						_	
Profile	After setting a profile as a default, when a			the default profile.			0	reate new	× 2.	
Appis Input switch										
Firmwan update Software update Pop-ups blocker	Group 1 Constant in STATUS, per realities on STATUST Applied devices: 0 Aepoint devices: 0	11,21:00		## Standard General an 2005/5/17 was registed to 2005/07/17/19 Applied devices: 0 Associate group: 0	et:			✓ Detail		
🖾 Records 🔍 👻	Details	Clone	Associate	Details	Clone		Associate			
Pesources										
≅ System *										

6.1 SECTIONS IN PROFILE 6.1.1 TIME

Date & time format, Choose auto, and the device will check the internet to set the date and time.

Timezone, Choose the device timezone.

Time format, Define how the date and time are displayed on the device. Choose from a 12-

hour clock and a 24-hour clock.

6.1.2 POWER SAVING

Saving mode

After a period of inactivity, the device auto Power off or Screen or Screen lock.

No single shutdown

Automatic shutdown is when a device is detected to be inoperable for some time.

6.1.3 APP MANAGE

Create a list of apps inside the profile, and associated devices will auto-install the apps.

6.1.4 DEVICE LOCK

Settings lock

Once open, the settings can be locked. Users who have the lock password can access settings. Check password on web console – System – Password.

Factory menu lock

Once open, the factory menu can be locked.

Users who have the admin password can access the factory menu.

Check password on web console – System – Password.

6.1.5 WI-FI

Set up wifi and send it to the associated devices. Choose different security types and required information.

Devices that receive the WIFI information can access the WIFI.

rofile name Rr	I-WIFI & Allow List	
Security Apps management	Wi-Fi	Clos
Wi-Fi	Configuration	
Wi-Fi allow list	SSID(Wi-Fi name)*	Test WIFI
Device settings	Security type	Open ^
	Auto connect ①	Open WEP
		WPA/WPA2 Personal WPA/WPA2 Enterprise

6.1.6 WI-FI ALLOW LIST

Set a Wi-Fi Allow list. Associated devices can only use WIFI configured in WIFI-Allow List.

rofile name Relocation	-i a 70m		
Security Apps management	Wi-Fi allow list		Close
Wi-Fi 🥥	Allowed Wi-Fi that the device can connect		
Wi-Fi allow list 🥥	Remove allow list from the device o	n policy removal	
Certificates			
Device settings	Enter Wi-Fi name	Add Wi-Fi	
	Wi-Fi name	Actions	
		Remove	
	GUEST	Remove	

6.1.7 DISPLAY & SOUND

Android channel

The device has Android channels to use applications such as finder, media player, browser, note, etc.

The target device does not have an Android channel when the switch is off.

Image mode - Android only

Image mode refers to the device's screen display settings, which only support Execute Now. No feedback on the device. Check advanced settings to check the current location.

Sound mode - Android only

Sound mode, which refers to the sound mode of the device, supports only Execute Now—no feedback on the device. Check advanced settings to check the current setting.

6.1.8 URL RESTRICTION

Able to set Web block list and Allow list.

The blocklist prevents users from browsing specific URLs; the Allow list lets users only browse particular URLs.

6.1.9 CERTIFICATE

Set a list of certificates and send it to associated devices. Choose from Resource–Certificates or upload from local.

6.1.10 DEVICE SETTINGS

Enable Wake on LAN

When this is On, the device will be able to receive the Power On command from Pivot.

Power outage setting - Android only

There are three scenarios where a device experiences an unexpected power outage and is plugged in again.

Option one - Off: Power off and then power on. The device remains off

Option two - On: Power off and then power on, the device will automatically power on

Option three – Last: Power off and then connect the device back to the state before the power goes out

After the command is sent, the device can receive the command within 24h of the instruction being sent. If more than 24h has yet to be executed, this instruction is determined to be a failure to perform.

6.2 ASSOCIATE DEVICES

Associate device

Associate device to a Profile means the device will get all settings instantly.

Associated devices will check each setting current status and sync the Profile to the device again.

Advanced / Profile / 78				
78				
Details Associated de	evices			Add devices
Search device name	Select Devices-Compliant sta ∨			
Update time 👙	Devices 🌩	Devices-Compoliant status	actions	
2021/11/30 18:47:11	MS10B	Non-Compliant	Sync	

7. RECORDS

7.1 COMMAND HISTORY

Executed commands are sent and then entered into the Execution history list.

Timed and recurring commands enter the Execution history list when the set time is reached.

MAXHUB Pivot	Pivot group(Admin) v				Alert @ Enroll	🖾 Info Center ⊕ 🥲
⊠ Dashboard	Records / History					
🖵 Manage 🔷 🔺	History					
Devices						
Groups	Today	Select command name	Q Search owner email Select time	a mode V Select command status V		
☆ Advanced ~~	Update time	Command name	Command owner	Time mode	Command status	Actions
Records *	2023/04/17 11:31:41	Power on	Anne(Juoliuyan@cvte.com)	Execute now	Executed 0/1	Details
History	2023/04/17 11:29:33	Text	Anne(luolluyan@cvte.com)	Execute now	- Executed 1/1	Details
Action log						
Resources						

7.2 HISTORY DETAILS

Users can check the specific execution result of each device under the instruction.

Records > History > Actions > Details

MAXHUB Pivot		Pivot group(Admiri) V						Alert :	P Enroll	Info Genter	
🗠 Deshboard		Records / Hatory			• Power on E	wouted 0/1 d					्र
🗇 Manage	~	History			Command liwner:						
Devices		and a second			Groups: Device no.:	1 devices					
Groups		Today.	Selectionshand ranks	C beat server and	Time mode:	Execute nov	w				
🔆 Advanced	¥	Update time	Command name	Command owner	Device name	1	Execution time	Executio	n results 👘	Actions	
Records	•	2023/04/17 11:35:00	Power on	Anne/uoluyan@cvte.comi	MAXHUB-424		$\cdots \cdots f a f (- i a (a t)) \cdots$	failed	WOL not en	abled Resend	
History											
in schedule		2023/04/17 11:31:41	Power on	Anne/uoluyan@cvte.com)							
Action log		2023/54/17 11:29:33	Text	Anne(luci/uyan@cvte.com)							
Pescurces											
E System	*										

MAXHUB Pivot		Pivot group(Admin) V	[Alert @	Enroll 🖸 Info Center	۵	۵
⊠ Dashboard		Records / History			• Text Executed	1/1				×
🖵 Manage	•	History			Command owner:	Anne(luolluyan@cvte.com)				
Devices		i notory			Text: Groups:	test				
Groups		Today	Select command name	Q Search owner email	Device no.: Time mode:	1 devices Execute now				
습 Advanced	~	Update time	Command name	Command owner						
E Records	•				Device name ;	Execution time 👙	Execution resul	ts % Actions		
History		2023/04/17 11:35:06	Power on	Anne(luolluyan@cvte.com)	MAXHUB-424	2023/04/17 11:29:32	SUCCESS	Resend		
In schedule		2023/04/17 11:31:41	Power on	Anne(luolluyan@cvte.com)						
Action log		2023/04/17 11:29:33	Text	Anne(luoiluyan@cvte.com)						
Resources										
፰ System	*									

Success: this device has successfully executed this instruction.

Failed: this device was unable to execute; User can resend;

7.3 COMMAND IN SCHEDULE

Timed and the recurring command are entered in the schedule list when the set time is not reached. The status is Unexecuted.

In the timed and recurring command, the user can close, edit and delete.



8. RESOURCES

Upload and manage all organization resources in one place.

MAXHUB Pivot		Pivot group(Admin)				Alert	P Enrol	info Center	
는 Deshboard	1	Resources							
Manage	*	Storage: Used 7.40MB / 50GB							
tr Advanced	Υ.	Image Video Audio Apps Certificates Others							
C) Records	•								
History		Format: JPG, PNG, WEBP, GIF, SVG, BMP Size: 600MB max							Add
In schedule		Apply command : Aiet , Multimedia , File publish , Walpaper , Boot kaps , Profile							
Action log									
E Resources		Name o to	Format ::	Size :	Added on 👙	,	ctions		
iž System	×.	image2023-3-30_11-10-23.png	prg	3.23MB	2023/04/17		9 E	8/	
		Image2023-1-16_15-13-31.png	prig	73.98KB	2023/04/17	3	e e	8	
		MicrosoftTeams-image (15), png	prg	2.36MB	2023/04/17	8		8	
		MicrosoftTeams-Image (16) png	prg	1.74MB	2023/04/17		ē 6	8	

8.1 IMAGES

Upload images to your organization's resources. Choose these images when sending a command like Alert, Multimedia, Wallpaper, Boot logo, and file publish.

8.2 VIDEOS

All videos here can be selected from command-Multimedia and File publish.

8.3 AUDIOS

All audios and music can be selected from command Bells.

8.4 **APPS**

Upload and manage all apps.

8.5 CERTIFICATES

Upload and manage all certificates used for Apps, Wifi, and VPN.

8.6 OTHERS

Any other files can be uploaded to organization resources and sent as File publish.



9.1 ADD A USER

9.1.1 INPUT EMAIL ADDRESS

Enter an email address and verify if it already exists in the Maxhub system;

If this account does not exist in the Maxhub system, you need to set a password;

If this account already exists in the Maxhub system, this user already has a password;

MAXHUB Pivot	Pivot group/Adminj v			
gi Dashboard	Symmetric Unitermation / Uniter			
C Manage -	User manage			
🖞 Advanced 👘	User Role			
52 Records Y		×		
E: Resources	Supports adding new user with differen	Add user		Add Liver
i2 System 🔶	exclusion against user was made	Add by email Bulk add users		
User manage	Services and a tax	Autor by minan autor dates ()		
Organitation	Construction of the second	Accourts unneluoly@gmail.com		
Bettings	Usemanie : A	Role Sub-admin v 🕚	Device No.	Actions
	Arme	Group Telest proce: V	3	Details
		Create		
垣			Tidal 1 Bern	1 1 1/ 1 1/ 1 1 1/ 1 1 1/ 1

9.1.2 CHOOSE ROLE & DEVICE GROUPS

Choose a pre-defined role, Operator, or Viewer. With all devices' permission.

Choose a custom role, then choose device groups.

9.2 CUSTOM ROLE

Create a role and set permissions.

Maxhub Pivot Admin password:

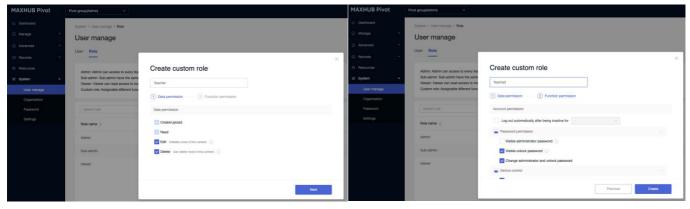
This password is used to unenroll a device from a Pivot client. If the switch is on, a user with this role can check the password on System -> Password.

Screen Lock password:

This password is used to unlock a device during screen lock time. If this switch is turned on, a user with this role can check the screen lock password on System -> Password;

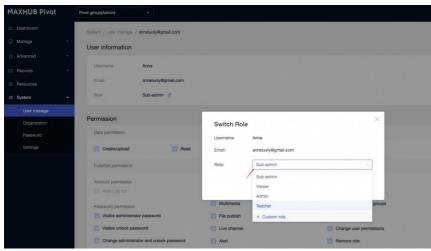
Command permissions

Select what command this role will have.



9.3 CHANGE ROLE

Change role for existing users.



10. SYSTEM

10.1 ORGANIZATION

10.1.1 BASIC INFORMATION

Organization name

Location, the area where the organization is located;

Admin account administers email address;

Organization code, which is self-generated by the system upon completion of the

organization registration and is non-changeable;

10.1.2 LICENSE INFORMATION

License information includes license type, credits left, days remaining, and license records.

This part is only available in the paid version.

MAXHUB Pivot	Pivot group(Admin)			Alert	6 Enroll	Info Center	0		
⊵ Dashboard	System / Organization								
🖵 Manage 🛛 👻	Organization	1							
☆ Advanced ~	Information								
E Records *									
🕾 Resources	Organization name	Pivot group							
≓ System ▲	Location	China, 广东省, 广州市 🖉							
User manage	Organization code	356531							
Organization	Admin account	luoiluyan@cvte.com							
Password	Ucersa	Premium							
Settings	Credits	693							
	Day remaing ③	231							
	Records	Authorized 1 (1 devices X 1 years) Premium license on 20	023/03/24, Expire on 2025/01/03 ~						
	WOL server							:	С
	Server name 💠 🗅	Server state	Connected No.	Connected devices			,	Actions	
			No Data						

10.2 PASSWORD MAXHUB PIVOT ADMIN LOCK

The default is 000000;

The admin can set a 6-digit password;

When unenrolling a device from the client, the user needs to enter the correct Admin

password to operate;

Admin	istrator pa	ssword	t t	
Enter the pa	ssword to unenroll	the device.		

SCREEN LOCK

The default is 000000; The admin can set a 6-digit password;

Users can unlock a device by entering the correct screen lock password.

	c password	
Used to unlo	ock device operation	s, including Screen lock, Settings lock and Factory menu lock
Password	000000	

10.2 PERSONAL SETTINGS CHANGE ADMIN EMAIL

Go through verification to change the admin's login email address.

*This is an ADMIN–ONLY function.

MAXHUB Pivot	Pivot group(Admin)	×.			Alert	@ Enrol	Info Center	() ()	8
🖂 Dashboard	System / Settings								
C Manage ~	Settings								
☆ Advanced ~	Personal								
🖽 Records 🗸 🗸	Personal								
Resources		Username	Change account email	×					
≅ System ^			Change account email						
User manage	Reset password		Gaution! After changing the account: The the original account will be cancelled and cannot be used again.						
Organization		Account It	You can login with new account and the original password (Login password remains the same after changing).						
Password Settings		Language English		-					
Sublimit of		Language Cityran	Original email A verification code will be sent to this address.						
		2-Factor Authentication	luoluyan@cvte.com						
		21 down Parinemaaaaan	Verification code						
		Multiple logins	Enter 6-digit code Get code						
		matche signs							
	About			- 10 M					
	Legal Information	User experience	plan						
	User Agreement > Privacy Policy >	User Experience	Plan 2						
	PTAGEY PORCY >								
	Email preferences								
=									

11. WOL SERVICE

11.1 SETUP MAXHUB WOL SERVICE

The Power-on command will work when the device is connected to a Maxhub WOL Service.

Step One:

Download and install Maxhub WOL Service on a PC system; ensure this computer is under the same network as the controlled device.

Download Maxhub WOL Service here: http://www.Maxhub.com/Pivot

Organization code	Server name: Number 1 Delete Organization: The secondary school Please the device on the same LAN as WOL Server
Admin email	6 devices connected 12:48 🔿
Enter admin email	Device name Status
	1 / IFP device a Online
Server name	2 / IFP device nn Online
WOL server 02021224	3 / IFP device nnn Online
	4 / IFP device nnnn Online
	5 / IFP device nnnh Offline
Connect	6 / IFP device nnnhn Offline
Connect	7 / Device namen enneen hahah Offline

Step Two:

Fill in the Organization code and Admin email to connect **this** WOL server to your organization;

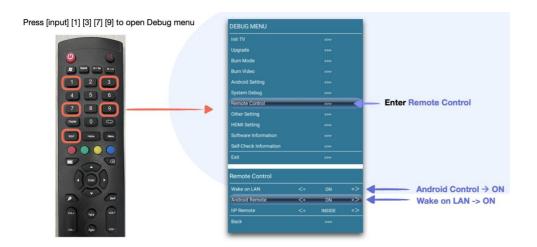
Step Three:

Input Server name to distinguish various WOL servers within one organization.

Step Four:

Once the WOL server is connected to the organization, it will start to search devices around it and present a WOL–connected–device–list, both on the Maxhub WOL service client and one organization can have various WOL servers.

For Maxhub-certified devices, please make sure Wake on LAN is open.



11.2 WOL SERVER ON WEB

ONLY ADMIN CAN SEE [WOL Server] on page System -> Organization.

Devices without a WOL server connection will fail Power on command;

∠ Dashboard		778235				
모 Devices	~					
☆ Advanced	*	WOL server 🖉 🔒 🛛	levices not connected to any se	arver ①		3
E Records	~	Server name	Server state	Connected No.	Connected devices	Actions
፰ System	^	LourA	Unavailable	0		匬
Users		hzkawsl	Unavailable	0		⑩
Organization	9	new ja cal	Unavailable	0		匬
Password		123455	Unavailable	0		应
Settings		hzk234	Unavailable	0		匝
		WOL server 06250935	Unavailable	0		逾

Server state, server connection state;

Connected devices, the number of devices connected to this server;

Actions that support the removal of this wake-up server;